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Due Diligence Checklist

For Low, Moderate, and High-Risk Vendors

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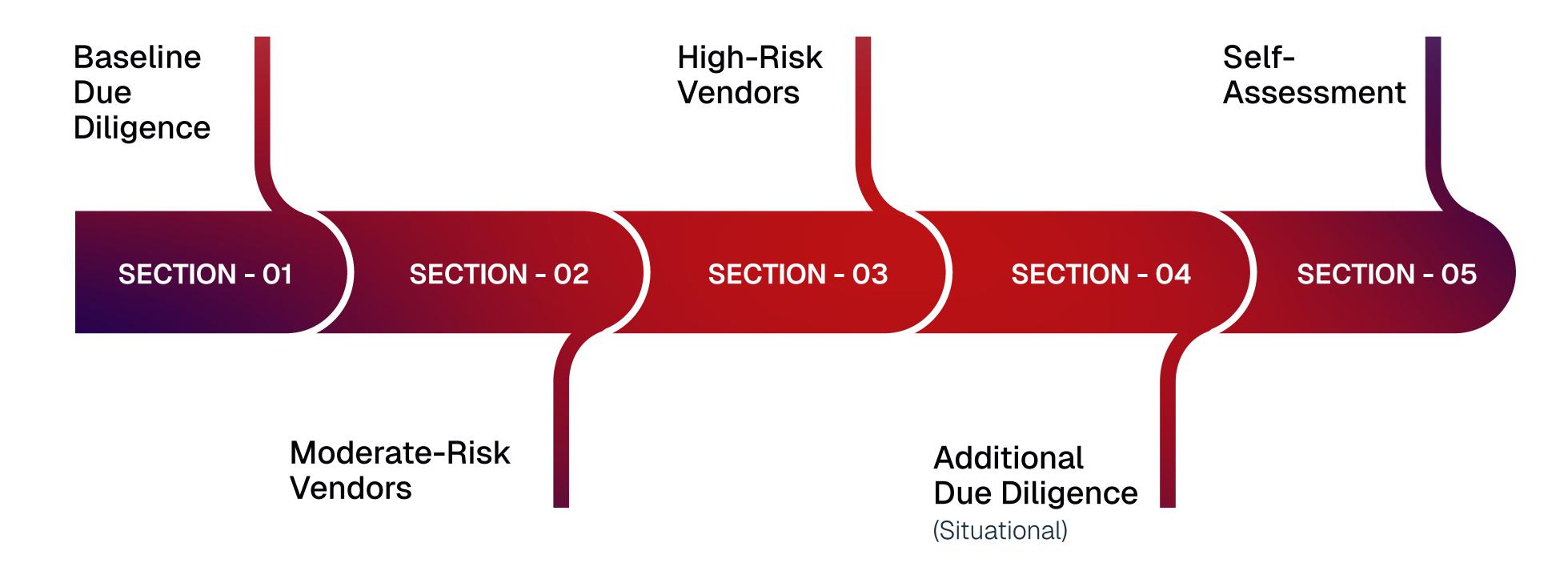
Introduction

Due diligence is not a one-time task. It should be reviewed periodically and adapted to reflect the nature of the vendor relationship and the level of risk involved.

The purpose of this checklist is to provide a clear, tiered approach to vendor due diligence, starting from basic requirements applicable to all vendors and extending to deeper checks for higher-risk engagements.









Baseline Due Diligence

Applicable to all vendors under active management

 Mutual Non-Disclosure Agreement (MNDA) or Confidentiality Agreement 	Relevant co
Basic Vendor Information:	Tax Identifi
Full Legal NameRegistered Address	Credit Repo
Physical Locations	Dun & Brac
	Ownership entities
Any aliases: doing business as (d/b/a), also known as (aka), previously known as (pka)	☐ Vendor cor
State of Incorporation	Negative m
Articles of Incorporation	results
☐ Business License	Subcontraction Subcontraction
Secretary of State verification	needed)
OFAC / PEP screening	Reputation complaint
Certificate of Good Standing	

certifications or licenses (e.g., ISO, Bar Admission) ication Number ort dstreet (D&B) Report structure and associated mplaint history nedia or regulatory search ctor and fourth-party disclosures cation (photos or map view, if nal checks (e.g., BBB, CFPB databases)

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Moderate-Risk Vendors

Includes all Baseline requirements plus the following

	Audited financial statements for the past 3 years (If unavailable, a credit report or published annual report may suffice)
	Insurance certificates
	Compliance-related policies (as applicable
	Overview of the vendor's third-party/ vendor management practices
	SOC 1 / SOC 2 report (with bridge letter, if applicable)

Internal and external audit reports
 Anti-Money Laundering (AML) policy (where applicable)
 Information security policy
 Data retention and destruction policy
 Background check policy
 Hiring and onboarding practices



High-Risk Vendors

Includes all Baseline and Moderate requirements plus the following

Complete documentation of internal policies and procedures
Executive bios and ownership details
Logical access controls and authorization protocols
Data classification and handling policy
Incident management and response procedures
Business continuity and disaster recovery plans, including test results or reports

Penetration testing results
 Vulnerability assessment reports
 Network architecture diagram
 Data flow diagram (including third- and fourth-party involvement)
 Records of service outages and SLA violations
 On-site assessment or visit (if appropriate and feasible)



Additional Due Diligence (Situational)

Depending on the service or industry, further checks may be necessary

If handling credit card data: confirm PCI DSS compliance.
 If regulated by local or international authorities: confirm valid licensing in relevant jurisdictions.
 If due diligence raises additional concerns: request clarifications or direct interaction with senior management.
 For high-impact or business-critical vendors: consider conducting a site audit or in-person review.



Self-Assessment

Use this as a quick reference to evaluate the thoroughness of your review process.

Total number of checklist items

48

Number of checks completed

Completion Rate

Number of checks completed

x 100

48

90% – 100% Safe	The vendor has met nearly all requirements. Risks are minimal and documentation appears thorough. Suitable for onboarding or renewal without further escalation.
75% – 89% Acceptable (Needs Review)	Most checks are in place, but there are a few gaps. Further review or limited follow-up is recommended, especially for medium or high-risk vendors.
60% – 74% Caution	Significant parts of the due diligence are incomplete. Proceeding without additional review could expose the company to operational, regulatory, or reputational risk.
40% – 59% At Risk	Less than half of the critical checks are completed. Vendor approval should be put on hold. Immediate attention is required before moving forward.
Below 40% Critical	Due diligence is insufficient. High likelihood of risk exposure. Vendors should not be onboarded or renewed until major gaps are resolved.

This checklist is a guide — not a one-size-fits-all document. Due diligence should always align with the risk, context, and services provided. Ensure your vendor assessments are part of a broader risk management process and that all findings are documented in your third-party governance framework.





We help businesses set up clear vendor risk frameworks based on the nature of services.

Our Expert team assists in reviewing documents, checking compliance, and identifying potential gaps, Supports detailed assessments for high-risk vendors and ongoing third-party reviews.

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